



## Provision of Services Regulations information

**Name:** Market Lock & Safe Ltd

**Legal form:** A limited company registered in London and incorporated in the UK

**Service:** Locksmith, Electronics, Auto Lock & Doors, servicing & repairs

**Registered office and postal address:** 3 Manchester Road, Docklands, London, E14 3BD

**Telephone:** 020 7536 3142

**Fax:** 020 7536 3136

**Email:** control@market-lock.co.uk

**Public registers:** Details about the limited company's registration can be viewed at [www.companieshouse.gov.uk](http://www.companieshouse.gov.uk) under reference number 7213136.

**VAT number:** 988 1631 75

**Regulating body:** Master Locksmith Association 020432

**General terms and conditions:** A letter of engagement accompanied by our standard terms and conditions will be provided at the start of any contract for works.

**Applicable law:** Unless otherwise agreed, English law, with the English Courts having exclusive jurisdiction in relation to any claim, dispute or difference concerning the service and any matter arising from it.

**Work Guarantees:** All works guaranteed for 3 months from date of completion, this covers parts and labour, please see our full guarantee document for further information. Boilers are also subject to a specific manufacturer's warranty details of which will be provided on request. Your statutory rights are not affected by our guarantee.

**Complaints:** Complaints can be made by contacting Claire Blunden at the above address.

Market Lock & Safe Ltd also operate a complaints procedure and you can access this by calling 020 7536 3142.